



# W3RT IN THREE RIVERS





# WHO IS W3RT

## Our purpose

... to build networks, partnerships, alliances and activities that help our community achieve prosperity, wellbeing, togetherness and resilience

## Our vision

... a thriving community in which people are prosperous, informed, connected and take responsibility for the wellbeing of themselves and others

## Our values

Partnership - communities and organisations gain most when people work together to achieve shared goals  
Accountability - community and public services are best provided by voluntary organisations accountable to the communities they serve

Voluntarism - a strong and diverse voluntary sector is a distinctive and necessary feature of a successful democratic society

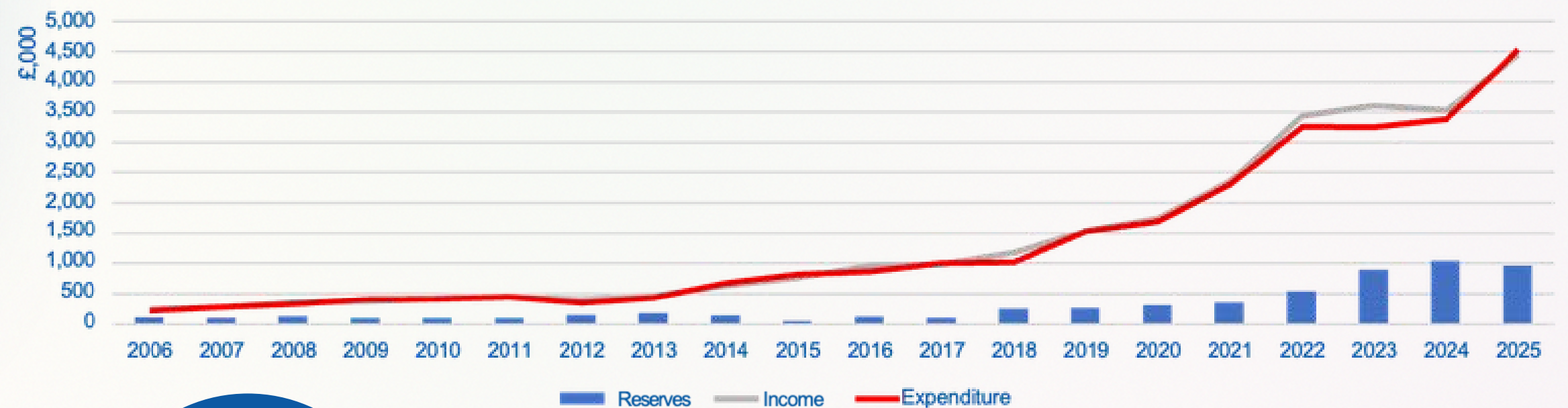
Engagement - people should be actively involved in shaping the community in which they live and the services that they use



# HISTORY OF W3RT

1974	Founded as Watford CVS
2000	Incorporated as limited company / charity
2002	CVS Three Rivers established
2013	CVS Three Rivers closed
2014	Watford CVS becomes W3RT
2021	TRDC first fund W3RT
2023	W3RT becomes a CIO / Merger w Chamber
2024	Merger w ASCEND
2026	W3RT enters a new era with a brand new CEO

W3RT Financial History

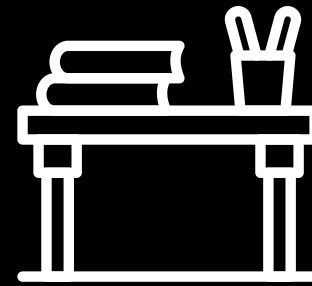


# REFLECTION ON 2025-2026 DELIVERY



**8796**

Getting Together  
attendances



**33/34**

Occupied Desks at  
Charity Hub



**973**

instances of support  
through CVS



**2000+**

attendees at  
networking events



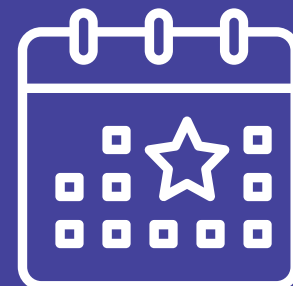
**33,878**

participants in our  
community centres



**£120,355**

worth of grants awarded



**1513**

events held in our  
community centres



**2032**

Community Car Journeys



**14,614**

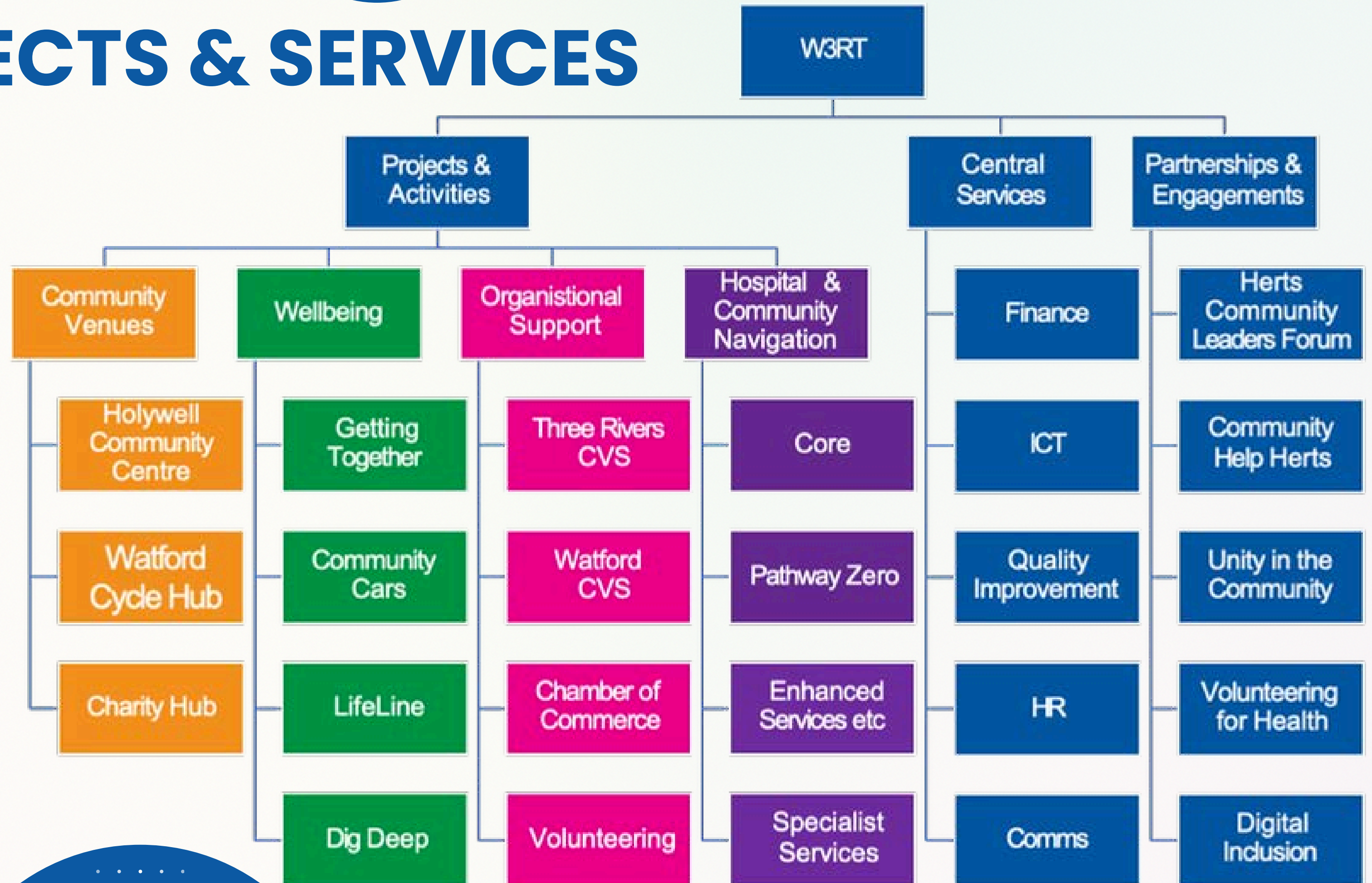
referrals to HCNS



**107**

Volunteers

# PROJECTS & SERVICES



# THE CHARITY HUB

Hosted by Warner Brothers Studios

Supported by Warner Brothers and their supply chain – and W3RT!

32 desks plus meeting rooms

Current partners include:

- Bridge the Gap
- Electric Umbrella
- Former Players Club
- Forever Young People
- Goods for Good
- Home-Start
- Keech
- Say It With A Smile
- Sunnyside Rural Trust
- Mediation Herts
- Steve Sinnott Foundation
- Mental Health and Tax Wellbeing



# WELLBEING

## Community Cars:

- Nearly 2,032 journeys in 2025/2026 (c40% for TRDC residents)

## Getting Together:

- Seven social clubs (four in Three Rivers)
- 11,434 attendances at clubs (c45% from TRDC residents)

**Digital Inclusion:** 330 people supported

**Befriending:** 1082 befriending calls

**Volunteers:** 105 W3RT volunteers

## LifeLine (South Oxhey):

- 2,286 attendances at ASCEND LifeLine
- 124 used IAG service

**Dig Deep:** 440 Attendances

- CIL Application
- Bike Stands
- Polytunnels
- Garden Furniture
- Come & Visit!



# THREE RIVERS CVS

- Bi-weekly email newsletter to 1328 subscribers
  - Average Open Rate 42.6%
  - Average Click Rate 7.28%
- 348 instances of support in 24/25 – 593 in 25/26
- £23,042 in grants issued across TR Sustainability Fund and Connecting Three Rivers Fund

Three Rivers Support	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mch	Total
Accommodation	0	2	7	3	2	11	2	2	5	1	2	3	40
Business planning	0	0	1	0	0	0	2	1	0	0	0	0	4
Skills training	2	1	0	0	1	2	1	6	5	4	3	5	30
Digital capacity	1	0	1	0	0	0	0	0	0	0	0	1	3
Funding	8	7	5	7	15	6	15	25	15	15	12	13	143
Governance/QA	3	3	3	1	3	4	2	1	5	1	4	2	32
Service delivery	9	8	5	7	1	10	3	11	6	7	1	6	74
Partnerships/profile	17	6	17	18	8	12	36	16	26	15	18	19	208
Volunteering	6	8	6	5	2	3	1	4	1	2	1	6	45
Other	0	0	0	4	4	6	0	0	0		0		14
<b>This year</b>	<b>46</b>	<b>35</b>	<b>45</b>	<b>45</b>	<b>36</b>	<b>54</b>	<b>62</b>	<b>66</b>	<b>63</b>				<b>593</b>



# CHAMBER OF COMMERCE

- c300 members
- 2,623 Attendees over 52 events
- Chamber hosting SME Hertfordshire Business Awards for the last time in 2026
- Connecting Commerce with Community
- Business Volunteering



# WATFORD CYCLE HUB

1050 Free Social Rides

3000+ Children Taught to Ride

200+ adults riding confidently

1.8k bikes upcycled

10k bike repairs

Trishaw Rides for 536 people

+97 Net Promoter Score



# HCNS

## Herts Hospital and Community Navigation Service

- Hosted by W3RT in partnership with Age UK Herts, British Red Cross, Carers in Herts, Dacortium, Herts Hearing Advisory Service and Watford Community Housing
- 15,400 referrals in 2024-25 (2,186 from Watford and Three Rivers Locality) and 28,947 issues supported

Project Data		
HCNS	11671	75.8%
Pathway 0	2189	14.2%
Macmillan	826	5.4%
Ukraine	334	2.2%
Sensory Project	151	1.0%
Armed Forces Project	92	0.6%
Pre-hab	74	0.5%
Waiting Well	51	0.3%
Winter Fuel Support	10	0.1%
Virtual Ward	2	0.0%
<b>Total</b>	<b>15400</b>	<b>100.0%</b>

Locality Data		
HCNS-NHerts & Stev	3529	22.9%
HCNS-Dacorum	2868	18.6%
HCNS-Watford & 3Rivers	2185	14.2%
HCNS-WelHat & LLV	1877	12.2%
HCNS-Hertsmere	1873	12.2%
HCNS-St Albans	1584	10.3%
HCNS-Stort & ULV	1439	9.3%
Out Of County	44	0.3%
Unknown	1	0.0%
<b>Total</b>	<b>15400</b>	<b>100.0%</b>

Issues Supported		
Hospital Discharge Support	7964	28%
Support at home	7320	25%
Debt, Finance and Benefits	4328	15%
Social Isolation	3272	11%
Housing	1762	6%
Mental Health	1194	4%
GP Services	1185	4%
Carers Support	1164	4%
Falls Prevention	505	2%
Education and Employment	253	1%
<b>Total</b>	<b>28947</b>	<b>100%</b>



# REBRANDING PROJECT

## ➤ Why Rebranding

W3RT has an identity crisis

Who we are

What we do

Funding

LGR



# CHALLENGES AHEAD

- The Future of Funding
- LGR and challenge of new Unitary Authorities
- NHS ICB Relationships
- W3RT Finance (Restructure)
- Need for genuine alliance with independent voluntary organisations

